

Welcome to Asterix Medical Centre

Our cohesive, experienced team of General Practitioners and friendly administrative staff are committed to consistent, high quality care for you, as well as integrating our unique aged care services with the practice.

Our Doctor

Dr P Veeraputhran has over 10 years of experience in Australia and has practiced abroad during his career. He specialises in family medicine, adolescent's health and has vast experience and interest in geriatrics. Dr Veera has interest and experience in both general practice and aged care, making him a valuable asset to the AMC team.



Privacy

Your medical history is strictly confidential. Hence, privacy is at the top of our list of priorities. Medical history and information is only available to authorised staff.

Fees and Payments

Consultations are bulk billed for those patients who hold a valid Medicare Card. Please bring your Medicare card with you for all consultations. A fee will be charged for patients not registered with Medicare, and for consultations not covered by the Medicare Benefit Schedule. That is, fees are charged for Allied Health Services, certain vaccines and medicals. For further information, please discuss possible fees and charges with our staff.

Where fees apply, we accept EFTPOS and credit card payments.

If your visit is as a result of a work-related injury, you need to inform the attending doctor. Work related consultations and treatment will be billed to the employer or the insurance company involved.

Referral and Prescription Requests

If you require a specific prescription or referral, do not hesitate to speak to our doctor about it.

Test Results

Instructions for how to obtain results for pathology or imaging test (X- Ray, Ultrasound etc,) can be obtained from your doctor. In general, results are given during consultation as this allows for appropriate discussion of their implications.

Special Requirements

At AMC, we provide medical care for people with many different communication needs. we have access to multitudes of interpreting services. Please inform reception when booking your appointment if you require any communication services for your consultation.

Recalls and Reminders

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Appointments

For all appointments, please phone (08)6119 3799 or online via www.asterixmedicalcentre.com

We will make every effort to accommodate your preferred time but please remember that appointments are scheduled at fifteen (15) minutes intervals. Longer consultations are also available. Please inform reception if you require a longer consultation.

If more than one member of your family needs to see a Doctor, please advise reception at the time of booking in order to allocate one appointment per person – this will help us run on time. Emergencies and sick children will be given priority. If your booking is of such nature, please advise reception to allow for the appropriate procedures to be carried out.

Please advise us in advance if you are unable to make your appointment.

Suggestions and Complaints

At AMC, the whole team is completely committed to YOUR care. Your input and feedback will help us constantly improve and be aware of how to be the best practice that we can be.

Please do not hesitate to discuss any queries with staff. Alternatively, there is an anonymous suggestion box at the reception. Otherwise, Otherwise, please contact the Health and Disability Services Complaints Office (HaDSCO) on 9323 0600

Note on Appointment Timing

Sometimes, despite our best efforts, our appointments run late. This is because a patient has needed unexpected urgent attention. Rest assured when it is your turn you will be given the time you deserve.

Emergency After Hours

Get Better Doctors -1800 238 837

Emergency Numbers

General Emergency - 000

Ambulance Booking - 131 233

Poisons Info Line - 131 126

Fiona Stanley Hospital -
(08) 6152 2222

St John of God Murdoch -
(08) 9438 9000

Perth Children's Hospital - (08)
6456 2222

Bentley Mental Health Emergency
1300 555 788

Home Doctor Service -
1300 030 030



AMC

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